Laundry Service Enrollment Form

The following student and/or parent desire to enroll in and pay for the Laundry Service provided by Lenoir-Rhyne University/Aramark Custodial Services.

Printed Name of Student                      Student ID#                      Semester Desired

Fall, Spring or Both

Student cell# for Laundry pick up

The above named student and/or parent agree and understand that the student account will be charged a fee of $570 for 15 weeks (semester) or $344 for 8 weeks for this service. If service is purchased for both semester a 10% discount will be offered. The service will be provided by employees of ARAMARK Management Services Limited Partnership (“ARAMARK”), a contractor with Lenoir-Rhyne University. The cleaning services provided will include:

- Fill and close the bag up with your dirty laundry.
- Clothes that require special handling/dry cleaning should not be included in your laundry bag.
- We’ll come by at pre-determined time and day to pick up your dirty laundry.
- 48 hours after pick-up, your clothes will be returned folded and ready to use

The services listed herein may be changed from time-to-time at the discretion of Lenoir-Rhyne University. The student and parent agree and understand that the fee for this service is non-refundable for each semester after the first scheduled Laundry Service of each semester. The student and parent may discontinue this service and paying the associated fee by providing written notice to Lenoir-Rhyne University Business Office or ARAMARK Director of Custodial Services thirty (30) days prior to the first scheduled Laundry Service of the semester.

By requesting this service, the student agrees to be available at the agreed upon date and time for laundry pickup. The student and parent also agree to hold harmless ARAMARK and Lenoir-Rhyne University for any damages to or loss of personal property that may occur and would be considered reasonable due to the provisions of this service. ARAMARK and Lenoir-Rhyne University assume responsibility for any damage to or loss of personal property that may be caused due to the negligence of ARAMARK or Lenoir-Rhyne University.

Student or Parent Signature                      Date                      Resident Hall Name & Room #

Select a Day and time (Monday, Tuesday, Wednesday, Thursday or Friday)
(9am, 9:30am, 10am, 10:30am, 11am, 12:30pm, 1pm, 1:30pm for pick up)

Any questions, please call Iris Riddle:
828-328-7179 or email: iris.riddle@lr.edu

Student Email Address
Terms & Conditions

Aramark/LR Wash-Dry-Fold Service (hereinafter “Laundry Service”) are provided subject to your (hereinafter “Customer”) compliance and acceptance with the terms and conditions set forth below. As a condition to using any of Laundry Service’s service, and for the mutual benefit of both Laundry Service and the Customer, the undersigned (“Customer”) agrees to the following terms and conditions:

SERVICES
Laundry Service will provide scheduled pickups during the Term of this Agreement. LR’s Laundry does not offer services on academic weeks in which there are less than four days of school unless otherwise agreed upon. Examples include Thanksgiving, Winter Break, and Spring Break.

Customer must place all garments in the Laundry Service bag upon pick-up. It is the Customer’s responsibility to either deliver the filled Laundry Service bag to a Laundry Service agent upon pick-up or have ready at agreed upon day, time, and location. Laundry Service reserves the right to determine the pick-up and drop-off times at its own discretion and reserves the right to reschedule such times upon prior notice to Customer.

NOTICE OF RESTRICTIONS
Laundry Service will use reasonable efforts to try to ensure that its cleaning service maintains a high quality service. However,

- Company is not responsible for clothing that bleeds, shrinks, or otherwise changes as a result of normal washing.
- Company is not responsible for lost articles unless proven that Company was responsible for the loss.
- Company is not responsible for garments labeled “hand wash only” or “dry clean only” and is not responsible for checking for these labels in Customer’s garments. Please check garments before delivering them to Laundry Service.
- Company is not responsible for garments not placed in the Laundry Service bag upon pick-up.
- Laundry Service is not responsible for loss of or damage to any personal or non-cleanable items left in the clothing or bags such as money, jewelry, or anything else. Customer agrees not to leave such items in its clothing or in the delivery bags.
- Laundry Service is not responsible for any loss, damage or theft of items left unattended for pick up or drop-off, whether left by Customer or Laundry Service.
- Laundry Service reserves the right to refuse cleaning any garment.
- Laundry Service does not guarantee removal of all stains.
- Although Laundry Service is not liable for damage to or loss of clothing Laundry Service will reimburse Customer for lost or damaged clothing in an amount to be determined by Laundry Service. “Customer must notify Laundry Service within 5 business days of receipt of a delivery of any lost or damaged items from that particular delivery, failure to do so constitute waiver of a claim for any lost or damaged items from that delivery.

TERMINATION
If the Customer terminates the Agreement prior to the first Laundry Service a full refund will be issued. After the first two (2) weeks of the Term, Company will issue a refund equal to 50% of the Service.

Laundry Service liability under this agreement shall be limited to general money damages in an amount not to exceed the charges for the term of service paid by Customer in the term under which the damages are alleged to have occurred. The preceding statement of liability shall be the extent of Laundry Service liability regardless of the form in which any legal or equitable action may be brought and the foregoing shall constitute Customer’s exclusive remedy. In no event will Laundry Service be held liable or be responsible for any consequential, special, indirect, incidental, or punitive loss or damages whether or not LR’s Laundry knew or should have known of the likelihood of any loss or damages. LR’s Laundry disclaims all warranties express or implied with respect to the services rendered under this agreement.

This agreement and any documents referred to herein constitute the complete, exclusive, and entire agreement between the parties, may not be modified except in writing signed by both parties; and shall be governed by North Carolina law, with venue and jurisdiction proper in the place where services were provided.