

# **Academic Program Assessment**

Student Learning Outcomes MA. Clinical Mental Health Counseling

# **Unit Mission**

The faculty of the Counselor Education Program is dedicated to educating and training clinical mental health counseling professionals to function in culturally diverse settings. We recognize the need to address the economic, educational, and social inequalities that prevail in our communities. The program acknowledges a commitment both to the students who will pursue preparation as professional counselors and to the larger public served by our graduates, for whom we all share a responsibility. It is due to this commitment that the faculty members hold high standards in the process of training professional counselors in community settings. The programs are designed to provide a challenging, yet supportive environment that promotes professional orientation, development of a counseling identity, ethical practice, commitment to inquiry, and self-awareness. As a result, we expect our students to develop a commitment of service to others, and to the pursuit of excellence in the counseling profession.

# **Program Goals and Outcomes**

# Goal 1

Students will develop interpersonal, cultural, developmental and ethical frameworks to counsel effectively in mental health and school settings.

# **Outcome 1.1** (Student Learning Outcome)

Students will effectively counsel clients with attention to developmental differences and stages.

# ASSESSMENT METHODS

Assessment Method 1: 80 % of students will score above one standard deviation below the mean on the Human Growth and Development Content area of the Counselor Comprehensive Preparation Examination (CCPE).

# Assessment Method 2:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.



# Assessment Method 3:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.

# RESULTS

17 of 19 clinical mental health counseling students taking the CCPE scored above one standard deviation below the mean (89% passed the Human Growth and Development Content area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

# **CLOSING THE LOOP**

Overall, counseling faculty are pleased with the results of the 2019-2020 CPCE administration in the area of Human Growth and Development as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area, program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

# Outcome 1.2 (Student Learning Outcome)

Students will effectively counsel clients from diverse backgrounds and settings.

# ASSESSMENT METHODS

# Assessment Method 1:

80% of students will score above one standard deviation below the mean on the Social and Cultural Foundations area of Counselor Comprehensive Preparation Examination (CCPE).

# Assessment Method 2:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.

# Assessment Method 3:

80 % of Students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency



area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.

# RESULTS

16 of 19 clinical mental health counseling students taking the CCPE scored above one standard deviation below the mean (84% passed Social and Cultural Foundations area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

#### **CLOSING THE LOOP**

Overall, counseling faculty is pleased with the results of the 2019-2020 CPCE administration in the area of Social and Cultural Foundations as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area, program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

#### **Outcome 1.3** (Student Learning Outcome)

Students will effectively counsel clients utilizing appropriate theories and evidence-based counseling strategies and techniques.

#### ASSESSMENT METHODS

Assessment Method 1:

80% of students will score above one standard deviation below the mean on the Helping Relationships area of the Counselor Comprehensive Preparation Examination (CCPE).

#### Assessment Method 2:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.

#### Assessment Method 3:

80% of Students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.



# RESULTS

18 of 19 clinical mental health students taking the CCPE scored above one standard deviation below the mean (95% passed the Helping Relationships area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

# **CLOSING THE LOOP**

Overall, counseling faculty are pleased with the results of the 2019-2020 CPCE administration in the area of Helping Relationships as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area, program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

# **Outcome 1.4** (Student Learning Outcome)

Students will effectively counsel clients in group settings.

# ASSESSMENT METHODS

#### Assessment Method 1:

80% of Students will score above one standard deviation below the mean on the Group Work area of the Counselor Comprehensive Preparation Examination (CCPE).

#### Assessment Method 2:

80% of Students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.

#### Assessment Method 3:

80 % of Students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.

#### RESULTS

18 of 19 clinical mental health counseling students taking the CCPE scored above one standard deviation below the mean (95 % passed the Group Work area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

# **CLOSING THE LOOP**

Overall, counseling faculty are pleased with the results of the 2019-2020 CPCE administration in the area of Group Work as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area, program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

# Outcome 1.5 (Student Learning Outcome)

Students will utilize a strong professional orientation and ethical practice to effectively counsel clients.

# ASSESSMENT METHODS

#### Assessment Method 1:

80% of Students will score above one standard deviation below the mean on the Professional Orientation and Ethics area of the Counselor Comprehensive Preparation Examination (CCPE).

# Assessment Method 2:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.

# Assessment Method 3:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.

# RESULTS

17 of 19 clinical mental health counseling students taking the CCPE scored above one standard deviation below the mean (89% passed the Professional Orientation and Ethics area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

# **CLOSING THE LOOP**

Overall, counseling faculty are pleased with the results of the 2019-2020 CPCE administration in the area of Professional Orientation and Ethics as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area, program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

# Goal 2

Students will apply appropriate technical and research skills for effective counseling.

# **Outcome 2.1** (Student Learning Outcome)

Students will effectively counsel clients utilizing appropriate theories and models of career development, counseling, and decision making.

#### ASSESSMENT METHODS

#### Assessment Method 1:

80% of students will score above one standard deviation below the mean on the Career and Lifestyle Development area of the Counselor Comprehensive Preparation Examination (CCPE).

#### Assessment Method 2:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.

#### Assessment Method 3:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.



# RESULTS

16 of 19 clinical mental health counseling students taking the CCPE scored above one standard deviation below the mean (84% passed the Career and Lifestyle Development area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

# **CLOSING THE LOOP**

Overall, counseling faculty are pleased with the results of the 2019-2020 CPCE administration in the area of Career and Lifestyle Development as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

# Outcome 2.2

Students will effectively prepare and conduct assessment.

# ASSESSMENT METHODS

# Assessment Method 1:

80% of students will score above one standard deviation below the mean on the Assessment area of the Counselor Comprehensive Preparation Examination (CCPE).

# Assessment Method 2:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.

# Assessment Method 3:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.

# RESULTS

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17 of 19 clinical mental health counseling students taking the CCPE scored above one standard deviation below the mean (89% passed the Assessment area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

# **CLOSING THE LOOP**

Overall, counseling faculty are pleased with the results of the 2019-2020 CPCE administration in the area of Assessment as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

# **Outcome 2.3** (Student Learning Outcome)

Students will conduct research to inform clinical practice.

# ASSESSMENT METHODS

#### Assessment Method 1:

80% of students will score above one standard deviation below the mean on the Research and Program Evaluation area of the Counselor Comprehensive Preparation Examination (CCPE).

# Assessment Method 2:

80% of students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the "demonstrated competency" area of counseling ability by their site supervisors in the school and clinical mental health practicum and internship experiences.

# Assessment Method 3:

80% of Students in the practicum course (COU 580/585) and the internship courses (COU 590-593) will receive an evaluation ranking of strong or excellent in the demonstrated competency area of "potential success in a similar setting" by their site supervisors in the school and clinical mental health practicum and internship experiences.

# RESULTS

19 of 19 clinical mental health counseling students taking the CCPE scored above one standard deviation below the mean (100% passed the Research and Program Evaluation area of the exam).

In the area of "counseling ability",96 of 113 students enrolled in clinical mental health counseling practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (85%).

In the area of "potential for student success in a similar setting", 101 of 113 clinical mental health counseling students enrolled in practicum and/or internship during the 2019-2020 year received ratings on their final site supervisor evaluations of either excellent or strong (89%).

# **CLOSING THE LOOP**

Overall, counseling faculty are pleased with the results of the 2019-2020 CPCE administration in the area of Research and Program Evaluation as well as supervisor evaluations of counseling ability and potential for success in a similar setting. In an effort to promote continued success in this area program faculty will review all syllabi to assure that content meets CACREP standards and that key assignments are in place and evaluated.

# **Course/Program Alignment**

	Courses in Which Outcome is:					
Outcome	Introduced (I), Developed & Practiced (D), Mastery Demonstrated (M)					
1.1	COU 525 Orientation	COU 580/585 Practicum	COU 590/591/592/593	EDU 506 Child		
	and Ethical	Developed	Developed	Individual		
	Practices of			and Family		
	Professional			Development		
	Counseling			Mastery		
	Introduced					
1.2	COU 525	COU 580/585	COU	COU 535		
	Orientation	Practicum	590/591/592/593	Diversity		
	and Ethical	Developed	Developed	Issues for the		
	Practices of			Helping		
	Professional			Professional		
	Counseling			Mastery		
	Introduced					
1.3	COU 525	COU 530	COU 505	COU 566	COU	COU
	Orientation	Counseling	Counseling	Advanced	580/585	590/591/592/
	and Ethical	Techniques	Theories	Counseling	Practicum	593
	Practices of	Developed	Developed	Techniques	Mastery	Mastery
	Professional			Mastery		
	Counseling					
	Introduced					
1.4	COU 525	COU 540 Group	COU 580/585	COU		
	Orientation	Work	Practicum	590/91/92/93		
	and Ethical	Developed	Mastery	Mastery		
	Practices of					
	Professional					
	Counseling					
	Introduced	0011 500 /505				
1.5	COU 525	COU 580/585	COU			
	Orientation	Practicum	590/591/592/593			
	and Ethical	Mastery	Mastery			

	Practices of				
	Professional				
	Counseling				
	Introduced				
	&				
	Developed				
2.1	COU 525	COU 580/585	COU	COU 545	
	Orientation	Practicum	590/591/592/593	Career	
	and Ethical	Developed	Developed	Counseling	
	Practices of			Mastery	
	Professional				
	Counseling				
	Introduced				
2.2	COU 525	COU 580/585	COU	COU 524	
	Orientation	Practicum	590/591/592/593	Psychological	
	and Ethical	Developed	Developed	and	
	Practices of			Educational	
	Professional			Testing and	
	Counseling			Appraisal	
	Introduced			Mastery	
2.3	COU 525	COU 580/585	COU	EDU	
	Orientation	Practicum	590/91/92/93	505Research	
	and Ethical	Developed	Developed	and Statistical	
	Practices of			Methods	
	Professional			Mastery	
	Counseling				
	Introduced				

# **Assessment Timeline and Methods**

<b>Opportunity/Outcome</b>	Assessment Cycle	Assessment Methods
1.1	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument
1.2	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument
1.3	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument
1.4	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument
1.5	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument
2.1	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument
2.2	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument
2.3	Fall, Spring, Summer	CCPE & Site Supervisor Evaluation
		Instrument

# Appendix 1

The CPCE is researched, developed, and distributed by both the Research and Assessment Corporation for Counseling (RACC) and the Center for Credentialing and Education (CCE), two affiliate corporations of the National Board for Certified Counselors (NBCC). The item writing committee was selected from master's and doctoral level professionals. The committee compiled a comprehensive listing of texts used in counselor education programs. Each question was developed based on information found in the most commonly used textbooks. The CPCE consists of 160 total items with 20 items per CACREP area. Of the 20 items per section, 17 will be scored, with the remaining 3 serving as pretest items. The purpose of imbedded pre-test items is to generate actual score performance data on items for future use or deletion. This allows CCE to select items for future test construction that have the most desirable psychometric attributes. Scores for each section and a total score will be reported to institutions for each student. The CCE will provide statistics on the program's students as well as national data.

# Appendix 2

# **Clinical Mental Health Counseling Practicum/Internship Final Evaluation**

Site supervisor: Please rate the student according to the following scale based on the student's current level of professional development. Please be as objective as possible in your ratings. This evaluation is meant to be used for the professional development of our internship students, and so they need honest, instructive feedback. After you have completed this form, please share your responses and rationale for your responses with the student. If you have an issue and need to discuss the student's performance in more detail with the university supervisor, please contact Dr. Nikki Vasilas (<u>nikki.vasilas@lr.edu</u>), Dr. Kerrie Fuenfhausen (<u>kerrie.fuenfhausen@lr.edu</u>) or Dr. Neal Gray (<u>neal.gray@lr.edu</u>).

Please email any of the faculty identified above if you would like a conference, by phone or in person, concerning the identified student. If you have any questions about the practicum or internship requirements please feel free to contact the clinical coordinator Dr. Nikki Vasilas (nikki.vasilas@lr.edu)



# **Overall Rating of Student Intern**

Please rate the student according to the following scale being as fair and objective as possible. These questions are not only site specific knowledge and skills, but your overall impression of the student's performance and potential success in this profession.

Counseling ability \*

- <sup>O</sup> Poor
- Inconsistent
- • Average
- <sup>C</sup> Strong
- <sup>©</sup> Excellent
- ° <sub>N/A</sub>

Potential for success in a similar setting \*

- <sup>O</sup> Poor
- <sup>©</sup> Inconsistent
- <sup>©</sup> Average
- <sup>C</sup> Strong
- <sup>C</sup> Excellent
- ° <sub>N/A</sub>

# Approvals

	Name(s)/Date(s)
Program Assessment Coordinator:	Neal D. Gray June 1, 2020
Other Participants in Program Assessment Planning Process:	Amy Wood, Nikki Vasilas, Astra Czerny, Janelle Robinson, Kerrie Fuenfhausen, Myra Jordan, Paula Swindle
Date(s) Submitted to School Chair/Dean:	June 1, 2020
Date(s) Reviewed by Dean:	
Date Approved Plan Submitted to OIRA:	
Date Approved by OIRA:	